

# Customer Service

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**Almost 200 years of combined experience**

**-Denver –Champaign–Bangor-Hackett's Cove**

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# What's New

- Making enhancements looking through YOUR eyes!



# What's New

- New Telephone System



Direct Technical Support



Direct Admin Support

# What's New

- Quicker Quote Turned Around
- Orders Entered and Shipped ASAP
- Shipping taken over by Logistics Team



# Let Us Know How We Are Doing



–Quarterly Survey

–New Question-How many times did you call to resolve your issue?

# Thank You

# 49

*years of*  
**NAUTEL**

1969  
2018



Customer Service

Making Digital Broadcasting **Work.**